



Visitors Expectations Fact Sheet

- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions.
- Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19.
- Documentation must include the following for each visitor to the adult care facility: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- representatives from the long-term care ombudsman program (LTCOP) shall not be required to schedule visits.
- At no time shall the total number of visitors exceed 10 % of the in-house resident census
- Visitation should be limited to outdoor areas, weather permitting, who are appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
- Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.
- Visitors must wear a face mask or face covering which always covers both the nose and mouth when on the premises of the ACF.
- Visitors must maintain social distancing
- Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction.
- Visitation hours are by appointment only. A copy of the ACF formal visitation plan is posted on the website and broadcasted via email. Visitation appointments are available weekly M, W, Th, Fri between the hours of 10am-3:50pm with 20 minute intervals. We will do our best to accommodate special requests for visitation as well as schedule visitation on weekends. To schedule visitation appointments, contact Jessica DePasse at JDePasse@GhentAL.com
- The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
- No consumption of food or drink will be allowed during the visit.
- No packages of any kind may be given to residents during visit.